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## Memo

**To:** Member Associations & Clubs  
**c.c.:** GA Board, GOLF Link, Tier 3 Providers  
**From:** Stephen Pitt  
**Date:** 29 April 2011  
**Subject:** Handicap Display Information

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Dear All,

I am writing to you to provide an update on the issue of the display of handicaps on club websites and kiosks. I know this has been a topic of concern for some clubs and I do appreciate clubs taking the time to apprise me of their concerns which appear to have been caused by a communication that MiClub forwarded out to its clubs in March.

MiClub and Golf Link met and have come to an agreement that will hopefully provide a solution that allows clubs to provide a desired level of member services while ensuring Golf Link are able to meet their contracted service standards without infringing their contracted rights

- MiClub will include the Golf Link logo on kiosk screens showing the handicap and handicap history (as per the below screen shot)
- MiClub will remove the new exact handicap column in their PDF reports on club websites (to comply with the current handicap disclosure of information), however will be able to include the new exact handicap via MiClub's administration system to enable clubs to print out competition results for display on club noticeboards

I should point out this will also be applicable to all Tier 3 providers if similar issues arise.

In respect to the Handicap Disclosure Information it is a contract right that Golf Link have had from the original agreement drafted by the AGU and is as follows:

*"No affiliated club, association or other affiliated or non-affiliated body may make handicaps or records of handicaps calculated under this system available outside the environs of its course, clubhouse or office. This prohibits the unauthorised display of handicap information on the Internet and other forms of public media. For the purpose of viewing members' handicap information outside the club environs, the club, association or other body may, with the express written consent of Golf Australia, link its Internet site to the approved Golf Australia GOLF Link Internet site, and/or other GOLF Link media facilities as advised from time to time."* Failure to adhere to this condition is a breach of your accreditation and will result in immediate loss of your accredited status.

I do believe Golf Link has acted very fairly in the matter and has kept the interests of clubs in the forefront in this process and I do hope that the solution established between Golf Link and MiClub will be regarded as acceptable by clubs. Golf Link have advised they will continue to monitor and review this area and GA will be working with them wherever possible to ensure the interests of clubs are preserved through this process.


Yours sincerely



Stephen Pitt  
Chief Executive Officer  
Golf Australia

Sample Screen Shot

**MAIN MENU**



**Playing Handicap : 7**

**Exact Handicap : 6.6**

No.	Date	Club (Competition)	Par	Rating	Gross	Net	Pld Off	Pld To	New
1	06/04/11	Mt Lawley GC (Stableford)	72	72	82	33	7	10	6.6
2	27/03/11	Mt Lawley GC (Stroke)	72	73	87	80	7	14	6.6
3	26/03/11	Mt Lawley GC (Stroke)	72	73	81	74	7	8	6.6
4	09/03/11	Mt Lawley GC (Stableford)	72	72	75	40	7	3	6.8
5	05/03/11	Mt Lawley GC (Stableford)	72	72	75	41	8	3	7.4
6	02/03/11	Mt Lawley GC (Stableford)	72	72	84	32	8	12	7.8
7	26/02/11	Mt Lawley GC (Stableford)	72	72	87	28	7	15	7.5
8	19/02/11	Mt Lawley GC (Stableford)	72	72	80	35	7	8	7.1
9	12/02/11	Mt Lawley GC (Stableford)	72	72	82	33	7	10	7.1
10	09/02/11	Mt Lawley GC (Stableford)	72	72	79	36	7	7	7.1
11	05/02/11	Mt Lawley GC (Stroke)	72	72	83	76	7	11	7.1
12	26/01/11	Mt Lawley GC (Stableford)	72	72	84	31	7	12	7.1
13	15/01/11	Mt Lawley GC (Stableford)	72	72	81	34	7	9	7.1
14	12/01/11	Mt Lawley GC (Stableford)	72	72	84	31	7	12	7.2
15	29/12/10	Mt Lawley GC (Stableford)	72	72	81	34	7	9	6.7
16	15/12/10	Mt Lawley GC (Stableford)	72	72	81	34	7	9	6.8
17	11/12/10	Mt Lawley GC (Stableford)	72	72	87	28	7	15	6.8
18	08/12/10	Mt Lawley GC (Stableford)	72	72	89	26	7	17	6.8
19	04/12/10	Mt Lawley GC (Stableford)	72	72	80	35	7	8	6.8
20	27/11/10	Mt Lawley GC (Stableford)	72	72	77	39	8	5	7.0